Christell Skin Clinic awarded ISO 9001 certification

Posted on
Chamika Wimalasiri, Business Manager Systems Certification, SGS presenting the ISO certificate to Prof Ramani Arsecularatne

In line with Christell skin clinic's moto "Bring out the best in you", they have reached a new height, becoming the first Skin Clinic to obtain ISO 9001:2015 Certification.

Christell Skin Clinic was established in 2014, offering the advanced esthetic medical treatments available in the world. Within a short time, it has grown to be one of the leading skin clinics in Sri Lanka attracting both
Sri Lankan and foreign clients, due to the wide range of procedures and the exceptional customer services provided by Christell.

Prof Ramani Arsecularatne, one of the leading cosmetologists in the country is the founder of the clinic. The doctors, nurses, and the qualified skin therapists affiliated

with Christell bring the right balance of cosmology and medicine, which allow them to provide unique treatments to their growing customer base which exceeds 20,000.



Chamika Wimalasiri, Business Manager Systems Certification, SGS presenting the ISO certificate to Prof Ramani Arsecularatne along with the staff of Christell Skin Clinic.

Backed by over two decades of global experience, Christell Skin Clinic has earned the respect of clients not just for its high ratings of customer satisfaction, but also for outstanding personal patient care. Their commitment combined with the highest industry standards is a further testament to the clinic’s guarantee to its loyal clientele.

Christell Skin Clinic’s aspirations to strive towards ISO 9001 accreditation

demonstrate their commitment to provide consistent and high-quality services to their clients. Presently, having been certified to be in compliance with these standards, they are further motivated to embrace these ideals and apply them to all aspects of their business model and service offerings.

The ISO 9001 certification has strengthened their core value of continuous improvement. Christell Skin Clinic has since refined its commitment to the development of clinical and other staff, the facilitation of communication channels and scheduling, the effective management in tracking of client information and medical record-keeping, handling of clients' feedback, performance of tools and equipment, esthetic environment, and most importantly the safety of clients. With further expansions planned in 2019 in Sri lanka and overseas, Christell Skin Clinic aims to keep to its promise of providing highest quality treatments and exceptional customer service.

The ISO 9001:2015 Certification.

All treatments at Christell Skin Clinic are conducted using the highest skincare protocol, with innovative medical equipment administered by trained professionals.