

Mission and vision launched at Mount Lavinia Hotel



Anura Dewapura, General Manager
Mount Lavinia Hotel launching the
mission

Mount Lavinia Hotel launched their vision and mission. An interactive workshop session with Anura Dewapura and the team, collectively implemented the vision and a mission for the Mount Lavinia Hotel, that focused on the main selling points of the Hotel: heritage and historical significance. Mount Lavinia Hotel expects to gain a competitive edge by being the trendsetter with the traditional way of life as the nucleus of the hotel's existence.

"The vision and mission statement that was launched gives my team direction and encourages them to be more passionate on what they do and how inspired they should be to come in day and night to the property and about their chances of future success," stated Anura Dewapura.

For the past few months, Mount Lavinia Hotel has been in the process of an organisational change, from innovative approaches to food and beverage operations to guest friendly approaches with the experience in focus. Yet in each case, a central question has always been how to maintain employee commitment and leading for accountability in the midst of constant flux and indeed "what is our final vision", as one employee put it.

The mission of the Mount Lavinia Hotel is to exceed the expectations of the guests, team members, suppliers, shareholders and the community by providing a hospitality experience where respect and integrity are the guidelines of a team that has accountability and maintains a green environment.

The vision is to be the premier heritage hotel where a lifetime of new and delightful memories is relived.