

SGS Lanka commends Cinnamon Grand as the first Sri Lankan Hotel in uninterrupted ISO implementation



Cinnamon Grand Colombo

Batuvita Sumanasiri, Head of the ISO certifying body, Systems and Services Certification Business Manager of SGS Lanka commended Cinnamon Grand on the second re-certification audit for all three ISO certifications held in August 2012.

“It is worthy to mention that Cinnamon Grand is the first hotel in Sri Lanka to obtain certifications against the three standards as well as the only one maintaining them without interruption for over six years. Cinnamon Grand, which was the first five star city hotel in Sri Lanka to be certified in all three certifications, (ISO 14001 for Environmental Management Systems, OHSAS 18001 for Health & Safety Management Systems and ISO 22000 for Food Safety Management Systems in March 2006), remains the only hotel in Sri Lanka to be continuously re-certified, the first in August 2009 and the second in August 2012.”

With SGS Lanka being the certified auditor in all three instances, Batuvita Sumanasiri possesses an in-depth knowledge of the systems and processes that Cinnamon Grand introduced and maintained from the genesis of this certification process.

“Greenness comes with having a keen eye on every single detail around us,” stated Rohan Karr, General Manager. “It is our responsibility to ensure that the health and safety of every stakeholder and that the environment we live and work in is safe, healthy and sustainable. And the only way to ensure that this happens is to set ourselves benchmarks and strive to rise above those benchmarks. We are extremely proud that we have been commended for maintaining these international standards for six years, which is a first in the country. But as is characteristic of Cinnamon Grand, we will now improve on those benchmarks and continue to reach upwards and beyond.”