

SLT introduces 'drive through' bill payment facility



Lalith de Silva, Group CEO - SLT at the launch of the drive-through bill payment facility at the SLT Maradana Teleshop

Sri Lanka Telecom (SLT) has introduced the first 'drive-through' bill payment facility at SLT Maradana Teleshop. SLT is the first operator to implement 'drive through' bill payment facility, which was introduced with the aim of increasing customer convenience and adding value to customers' overall experience with SLT.

With the introduction of this latest bill payment facility, customers are now able to pay their SLT and Mobitel bills to the SLT counter in the comfort of their vehicle, while on their way to their destinations, eliminating the hassle of finding parking spaces and thus, fitting their errands more easily into their busy lifestyles. The SLT Teleshop at Maradana is centrally located in a busy commercial area and this drive through bill payment facility that is easily accessible by customers, will help greatly increase their convenience.

SLT has already enabled bill payment facilities in over 3000 different locations island-wide including supermarkets, banks, other retail outlets, on-line through the company's website and through doorstep banking facilities that enable customers to pay their bills at their own doorstep through mobile collection

teams that regularly visit customers' homes.