

Mobitel revamps Anuradhapura customer care center



The renovated Anuradhapura Customer Care Center being opened by P G Kumarasinghe Sirisena, Chairman, Sri Lanka Telecom and Mobitel, H P Somadasa, Mayor, Anuradhapura Municipal Council, along with Chandika Vitharana, Senior General Manager, Sales and Channel Development, Mobitel, Priyathna Ferdinandez, Chief Operating Officer, Sri Lanka Telecom and K A Kiththi Perera, Chief Executive Officer, Sri Lanka Telecom.

The newly relocated Mobitel's Anuradhapura branch was reopened at 36, Maithripala Senanayake Mawatha to provide a seamless service to their customers in the area. The Mobitel customer care centers are spread across WTC, Liberty Plaza, Duplication Road, in Kurunegala, Anuradhapura, Jaffna, Batticaloa, Ratnapura and Matara.

The Anuradhapura branch offers the same ambience and services as the Mobitel

Head Office to ensure quality customer experience. The center showcases the latest technologies pioneered by Mobitel, with areas for customers to engage with its Internet of Things (IoT) devices for smart living, wide array of smartphones, and a gaming area as well.



The newly revamped state-of-the-art customer care center in Anuradhapura.

By relocating, Mobitel is keen to attract people from surrounding rural areas to walk in and experience how its pioneering solutions can enhance their experience and benefit their lives. As the National Mobile Service Provider, Mobitel is contributing towards the nation's development by developing the ICT landscape through its service offerings and technology by bridging the digital divide.